



October 7, 2022

Dear Hilltopper Families,

The Transportation Department has made a number of positive strides with routing and responsiveness this school year. While recognizing these improvements, we are equally aware of the ongoing realities presented by a shortage of drivers and substitute bus aides.

These challenges include:

- Some students may still experience longer bus rides due to:
 - Ongoing restructuring of bus routes in response to the driver shortage.
 - Combining of bus routes — on a given day — if a driver is absent and we cannot secure a substitute.
- Families may at times — particularly during peak A.M. and P.M. bus runs — be unable to reach the Transportation Department directly by phone (440-285-4069) in a timely manner. This is due to all of our department's staff being pulled to assist students to cover bus driver and aide absences. When this occurs, phone calls are routed through to the district's Administration Building. All calls are important and messages may be left when calling and will receive a response as soon as possible.

Please know that our department is at all times pulling all resources at our disposal to meet the needs of transporting students. This is always our highest priority.

We also have district staff members — outside of the Transportation Department — assisting as bus drivers and aides and are grateful for this districtwide team effort as we continue to navigate the staff shortage.

Job openings for the Transportation Department can be found on the district's [Employment Opportunities webpage](#). Listings specific to transportation can be found under the Transportation and Substitute - Classified categories.

We apologize for any inconveniences you may be experiencing until those positions are filled. Your patience and understanding are greatly appreciated.

Sincerely,

Josh Nau
Director of Transportation

Andy Caballero
Transportation Supervisor